



Potential Sales need Special Attention

A Superior knows the importance of receiving sales calls in a timely manner. You spend a lot of money on advertising and you shouldn't miss those calls. Potential clients want to know about properties ASAP. Sending your calls to our 24/7/365 call center is the perfect way to make sure you respond to these calls immediately.

- All of our agents work in our call center located in Georgia. We do not outsource our services.
- We are here 24/7/365 to handle your calls
- We handle your calls and messages according to your specifications.

Let us know which is the best way to reach you. Each agent can customize their own instructions. Maybe one prefers text and someone else would rather have an email. We can do it your way!

Text Messaging:

- Receive text message on your cell phone with all message information
- Reply to the message without having to call into the service
- Once we receive the confirmation, we cancel any further dispatch, so you are not contacted again

Email dispatch:

- Similar to text messaging, we can send the message via email and you can respond to confirm they have received the message. If we don't receive a response within a specified time period, we can follow up with a phone call and proceed with appropriate protocol.

On Call Scheduling via Web Portal:

- Want to rotate agents who receive "new" sales calls?
- Use our online on call schedule.
- Login to our web portal using your secure login/password
- Enter your On-Call Schedule and change when needed. All changes are automatically updated in our system



Need More?

Live Chat on Website

Add a "live chat" button on your website. Our agents are available 24/7/365 to answer those chats. Much like a phone call, we can answer some of their questions and capture their contact information. We can take that information and relay to the appropriate agent.

Property Requests via Website

Let us help you make the most of your website. Add a "Information Request" form on your site. Have those forms email to us. We create a message and dispatch to the appropriate agent. It's that simple. Your customers will appreciate the ease of requesting information without having to make a phone call!

Customized Reporting:

Customized reports are available. If you need documentation of your calls, we can make the information you need available via download on our Web Portal.